

## Booking Form

### How to make your booking

Having studied our website and selected the period and boat you prefer, we suggest you telephone us on **01902 850166** or Email us at: **info@countrywide-cruisers.com** so we can check availability and make a provisional reservation for you. The reservation will be kept open for 7 days during which time your completed booking form and deposit should be received at Brewood. Alternatively you are welcome to make a reservation by visiting the boatyard.

### 1. Name and address of hirer

Name \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_  
Post code \_\_\_\_\_  
Home tel. \_\_\_\_\_  
Work tel. \_\_\_\_\_  
Email \_\_\_\_\_

### 2. Choice of boat and dates

Boat \_\_\_\_\_  
No. of persons \_\_\_\_\_  
Start date \_\_\_\_\_  
Finish date \_\_\_\_\_

### 3. Bed linen (please enter no. required)

Doubles  Singles

4. Buoyancy aids

### 5. Do you wish to bring pets (not permitted on 5 Star boats)

Yes  No

If Yes, which type  
\_\_\_\_\_

### 6. Your initial payment

I enclose my deposit of 25 % of  
the hire fee (to nearest £)      £ \_\_\_\_\_

Cancellation Scheme fee  
(see table on back of insert)      £ \_\_\_\_\_

Total      £ \_\_\_\_\_

Cheques payable to: **Countrywide Cruisers Ltd.**

**Payments may be made by Visa, Mastercard or Debit Card.**

Please charge my initial payment to my Card.  
Also please charge the remaining balance to my Card  
six weeks before the start of my holiday.

Please charge the full cost of my holiday now.

Card number:

Valid from  /

Expiry date  /

Issue No.

Cardholder's signature  
\_\_\_\_\_

**Name and address of Card Holder (if different from hirer)**

Name \_\_\_\_\_

Address \_\_\_\_\_

Post code \_\_\_\_\_

## 7. Names of crew members

1 \_\_\_\_\_  
2 \_\_\_\_\_  
3 \_\_\_\_\_  
4 \_\_\_\_\_  
5 \_\_\_\_\_  
6 \_\_\_\_\_  
7 \_\_\_\_\_  
8 \_\_\_\_\_

## 8. Previous experience

Are you a previous customer?

Yes  No

Have you previously handled a narrowboat?

Yes  No

Where did you hear about Countrywide Cruisers?

\_\_\_\_\_

## 9. Waterways Code for Boaters - DVD/CD ROM

Recommended for boating novices, available on free loan  
(to be returned at the beginning of your holiday)

Please tick box if required

## 10. Guides and Maps

Please tick any publications required. The cost will appear on your final invoice. All prices include UK postage and packaging, for overseas add 20 % for EU addresses and 35 % for non EU addresses.

### Pearsons Series

- Welsh Waters including Shropshire  
Union Canal (£8.50)
- The Four Counties Ring (£8.50)
- The Cheshire Ring (£8.50)
- The Severn and Avon (£8.50)
- The Stourport Ring (£8.50)

### Geoprojects Maps

- Shropshire Union Canal (£5.25)
- Llangollen + Montgomery Canals (£5.25)
- Birmingham Canal Navigations (£5.25)
- Staffordshire and Worcestershire Canals (£5.25)  
(including River Severn)

### Nicholsons Guides

- No2: Severn Avon + Birmingham (£11.00)
- No3: Birmingham + the Heart of England (£11.00)
- No4: Four Counties + the Welsh Canals (£11.00)

### General route planners

- Lockmaster Crafts Holiday Planner (£3.75)
- Geoprojects Inland Waterways  
of Great Britain (£6.25)

## 11. Declaration

I declare that I am over 18 years of age and that I have read and agree to be bound by the conditions of hire.

Signed \_\_\_\_\_

Dated \_\_\_\_\_

Please detach this form and return to: Countrywide Cruisers (Brewood) Ltd. [The Wharf, Brewood, Staffordshire ST19 9BG](#)

# Additional Information

## Quality Assurance Scheme



For 2002 onwards the English Tourism Council are taking over the HETB Quality Assurance Grading Scheme of which we have been enthusiastic participants since 1996. We recognise that a Quality rating gives our existing and potential customers the re-assurance that real efforts have been made to maintain and improve quality standards, both in terms of physical quality, and importantly in the areas that you, the customer, finds most important such as Cleanliness, Hospitality, Comfort, Efficiency and Services provided.

## Star Ratings for Narrowboats

When you are looking for the right boat for your needs, you need a rating system you can trust. The ETC ratings are a clear guide of what to expect in an easily recognised form. Craft are assessed annually by their trained, impartial assessors, so you can be confident that your accommodation has been thoroughly checked and rated before you make a booking. Five grades of award reflect the range of quality standards and facilities provided by a craft, indicated by a simple One to Five Stars system.

The final rating awarded is a mixture of progressively increasing facility requirements and the overall quality of the accommodation provided, with the emphasis placed heavily on quality standards. You can be sure therefore that the more Stars awarded, the higher overall level of quality and comfort you can expect to find.

## Two Person Discount

Special discount rates will apply to "Sir Alisander", "Sir Lavaine" "Sir Villiers", "Sir Ladinis" and "Sir Galleron" when occupied by only two people and these are detailed in the price tables. Similarly, a reduced tariff will apply to "Sir Menaduke" when occupied by only four people.

## Two Week Discount

As an incentive to encourage greater exploration of the waterways, we offer a 10% discount off the second and subsequent weeks on all holidays of two weeks or longer.

## Cancellation Scheme

We offer you the opportunity to participate in this optional scheme whereby, if for certain specified reasons you find it necessary to cancel your holiday with us, all your hire money will be repaid, including the deposit.

The specified reasons for cancellation are: Death, accident or illness affecting any member of your party, or a close relative, or a close business associate. Redundancy (qualifying for Statutory Payment) of any member of your party.

HOLIDAY COST	FEE	HOLIDAY COST	FEE
£0 - £100	£ 4	£1001 - £1100	£ 44
£101 - £200	£ 8	£1101 - £1200	£ 48
£201 - £300	£ 12	£1201 - £1300	£ 52
£301 - £400	£ 16	£1301 - £1400	£ 56
£401 - £500	£ 20	£1401 - £1500	£ 60
£501 - £600	£ 24	£1501 - £1600	£ 64
£601 - £700	£ 28	£1601 - £1700	£ 68
£701 - £800	£ 32	£1701 - £1800	£ 72
£801 - £900	£ 36	£1801 - £1900	£ 76
£901 - £1000	£ 40	£1901 - £2000	£ 80

In the event of a claim, doctor's notes or other relevant evidence would be required.

Remember that if you choose not to participate in this scheme, you will be liable for the full hire fee if you cancel the holiday (unless we are able to re-let the boat).

